

Institution of Surveyors of
Uganda (ISU)
THE PRE-AGM CONFERENCE



Sustainable Urban Development: The role of Land and Built Environment Professionals

Date: April 1, 2022

Venue: Imperial Royale Hotel, Kampala

Building Sustainable and Resilient Business Towards Urban Development



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Reflection

What, in your view, is the the most significant impact of the COVID-19 pandemic on businesses?

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Source: Thompson Reuters Regulatory Intelligence

Reflection

Biggest concern arising as a result of the COVID-19 pandemic



Source: Thompson Reuters Regulatory Intelligence

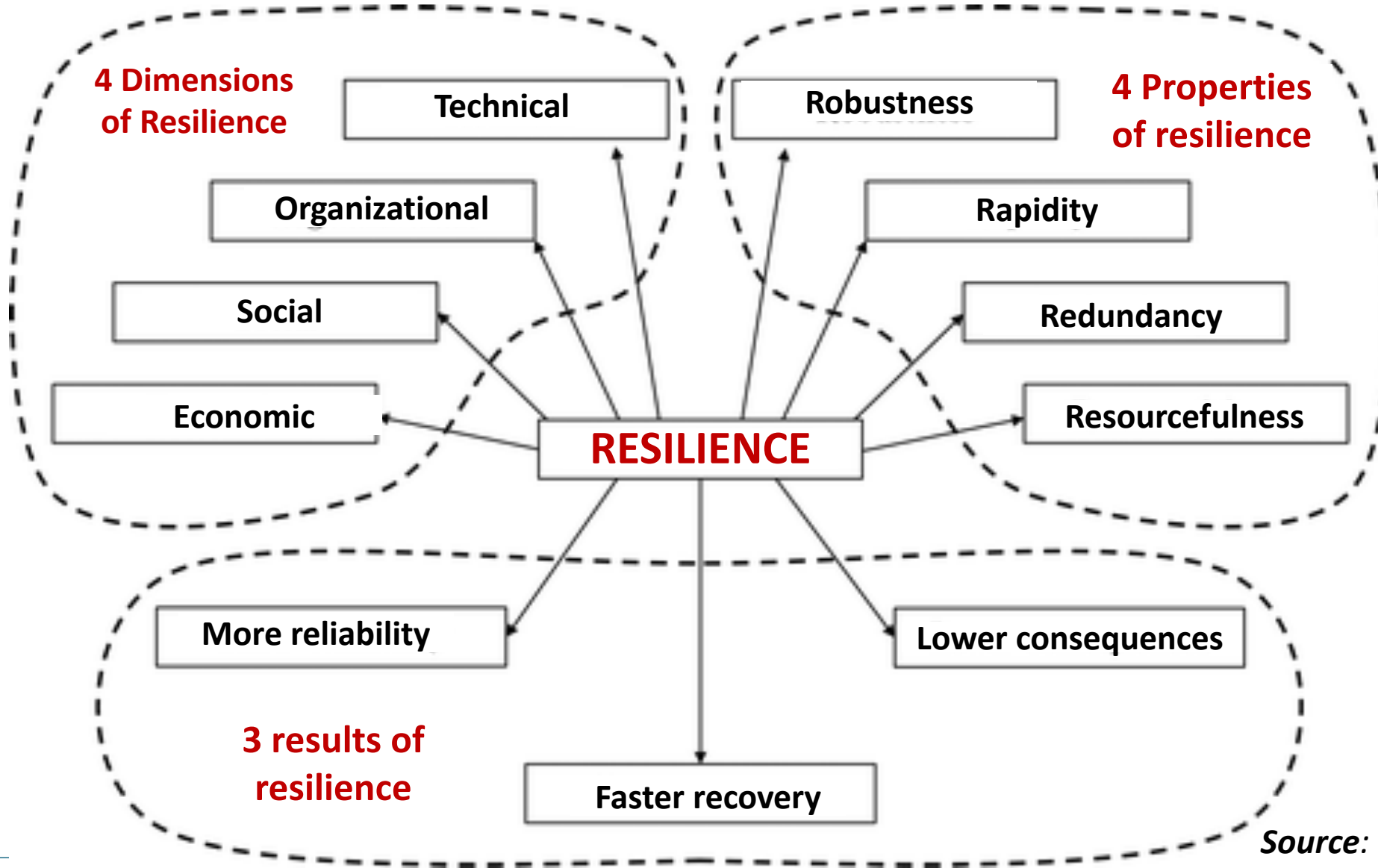


So.....?

*Building Sustainable and Resilient
Business Towards Urban Development*
– **Digital Transformation**



“The stone age didn’t
end because they
ran out of stones, but
innovations out ran the
realities of the time.”



Source: *[Emerald Insights](#)*

Five themes shape post-COVID-19 business operations.

Source: Mckinsey



Building operations resilience

Review asset strategy, including geographic footprint and concentration risks

Reassess make-or-buy decisions for flexibility

Transform for agility, eg, through asset modularity and workforce upskilling

Build robust supply-chain risk-management function



Accelerating end-to-end digitization

Accelerate customer-back Industry 4.0 digital and analytics as well as digital services capabilities to raise performance in

- customer experience
- productivity
- flexibility



Rapidly increasing capital- and operating-expense transparency

Apply digital acceleration tools for spend transparency and opportunity identification

Reassess total operational cost structure

Establish robust cash and liquidity management

Reassess capital projects based on defined scenarios and frequent portfolio reviews



Driving the future of work

Establish next normal of remote working through digital communication and collaboration tools

Reskill the workforce to accelerate transition from manual, repetitive tasks to human-only capabilities

Sustain new safety norms through physically distributed yet integrated operations teams



Reimagining a sustainable operations competitive advantage

Step-change customer-centric development of new products, services, and customer-service models

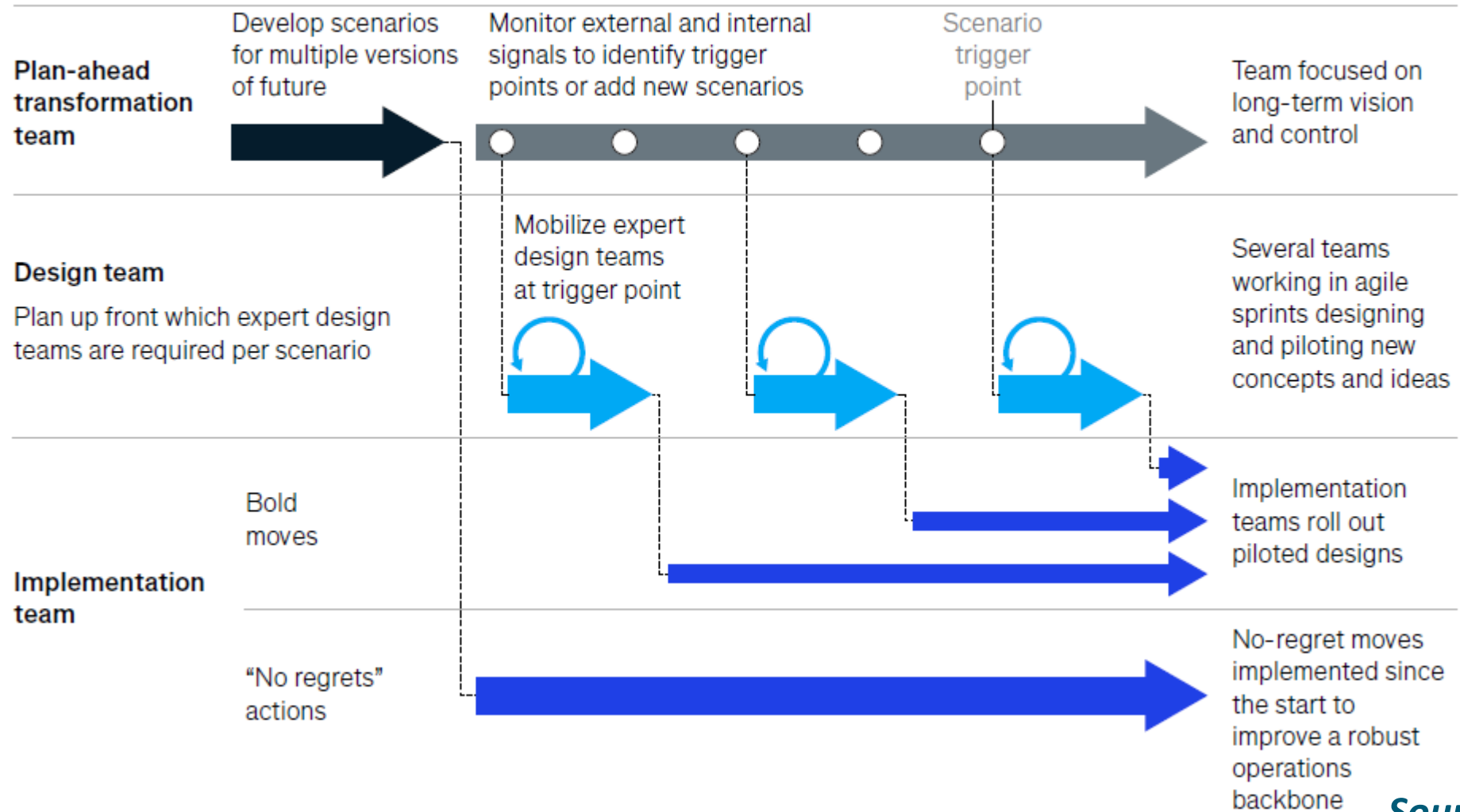
Establish collaborative ecosystems and rewrite value-creation role relative to suppliers, customers, and adjacent players

Capture rapid value creation from M&A

Embed sustainability throughout operations



Team structure blends scenario thinking with agile implementation



Source: Mckinsey

What can business leaders do to navigate the tide in the new operating environment?

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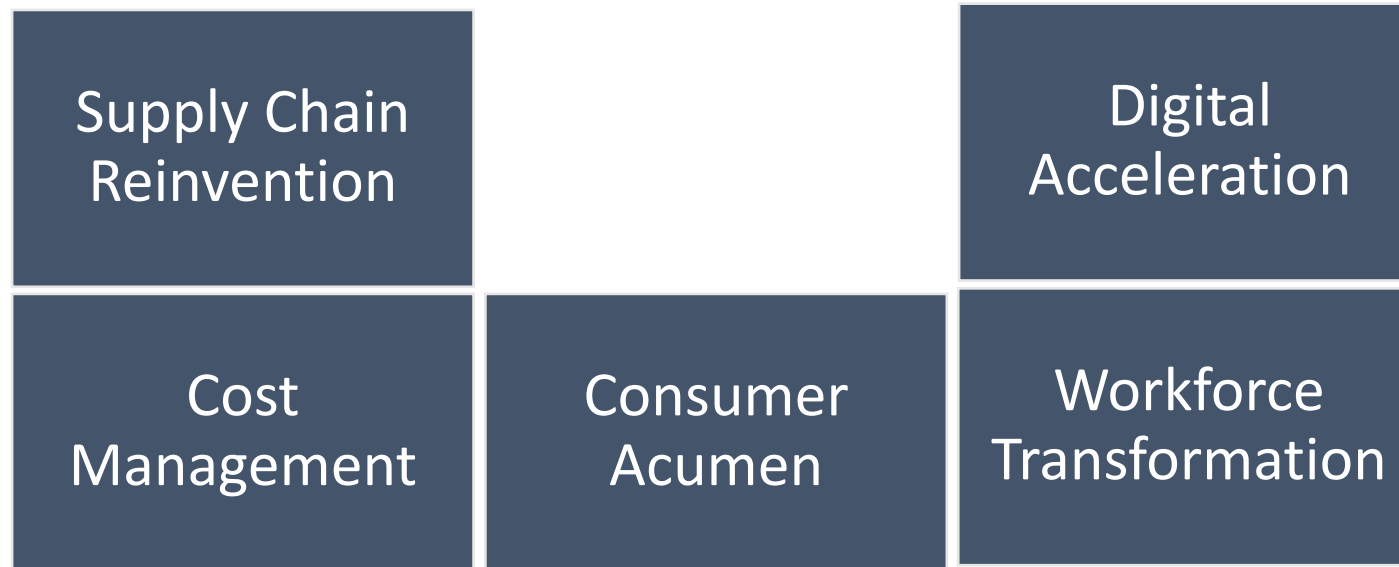
Source: McKinsey



“In a world of great change and disruption, the learners will inherit the world; while the learned will be stuck in a world that doesn’t exist anymore”

– Eric Hoffer.

Five Strategic Priorities to succeed in the new world.

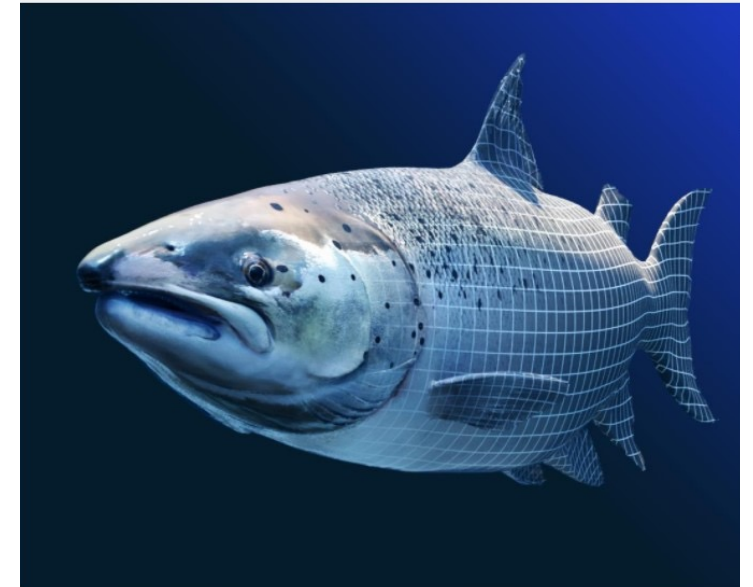


Source: HLB International, Sept 2020

Agility Is Better Than Size

“In the future, in the new world, its is not the big fish that eats the small fish, it’s the fast fish that eats the slow fish.

Today, technology changes happen like a Tsunami”



Klaus Schwab
Founder and Executive chairman,
World Economic Forum

Thank you!!

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